

Managing Across Cultures

Our culture defines many aspects of how we think, feel, and act. It can be challenging for managers to bridge cultural differences and bring employees together into a functioning team. This course will give supervisors and managers easy-to-use techniques for communicating across cultures, building teams, promoting multiculturalism in the organization, and leveraging the global talent pool.

What Will Students Learn?

- ✓ Define what culture is and how it shapes the workplace
- ✓ Identify how stereotypes shape our perception
- ✓ Develop useful cross-cultural attitudes
- ✓ Communicate effectively across cultures
- ✓ Effectively manage employees from different cultures
- ✓ Help teams overcome cross-cultural and virtual barriers
- ✓ Promote acceptance and awareness in your organization to help create a multicultural environment
- ✓ Leverage the global talent pool

What Topics are Covered?

- ✓ What Is Culture?
- ✓ Communicating Effectively
- ✓ Team Building Across Cultures
- ✓ Managing Across Cultures
- ✓ Building a Multicultural Organization
- ✓ Working with the Global Talent Pool

What's Included?

- ✓ Instruction by an expert facilitator
- ✓ Small, interactive classes
- ✓ Specialized manual and course materials
- ✓ Personalized certificate of completion